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COMMONWEALTH OF VIRGINIA

STATE CORPORATION COMMISSION

AT RICHMOND, MAY 7, 1999

APPLICATION OF

UNITED TELEPHONE-SOUTHEAST, INC.                      CASE NO.    PUC990008  
to classify its National Directory  
Assistance as Competitive

APPLICATION OF CENTRAL                                      CASE NO.    PUC990009  
TELEPHONE COMPANY OF VIRGINIA  
to classify its National Directory  
Assistance as Competitive

FINAL ORDER

On January 13, 1999, United Telephone-Southeast, Inc. ("United") and Central Telephone Company of Virginia ("Centel") filed their separate tariffs to provide National Directory Assistance Service in the above-captioned cases and further requested that their National Directory Assistance Service be classified as Competitive, pursuant to paragraph 4 of their Alternative Regulation Plan ("Plan"). Both cases were consolidated for hearing, pursuant to the Commission's Order of March 30, 1999. Pursuant to the Commission's Orders of February 19, 1999, and March 5, 1999, a public hearing was convened on Tuesday, May 4, 1999, at 10:00 a.m. The testimony of United, Centel and Staff witnesses was admitted into the record.

United and Centel's witness Hrip testified that United and Centel did not object to the Staff's recommendation that a one-

time bill credit policy should be applied to United and Centel's National Directory Assistance charges for those customers who mistakenly believe local directory assistance rates apply to a National Directory Assistance call.<sup>1</sup> We understand Staff's recommendation to be that this one-time per customer bill credit policy would extend indefinitely, and the credit would apply to all National Directory Assistance calls on the first disputed bill.

The Commission, having considered the testimony of record and the applicable provisions of the Plan, now finds that the proposed National Directory Assistance Service should be classified as Competitive under United and Centel's Plan and that due legal notice has been provided by United and Centel, consistent with the requirements of their Plan and the Commission's Orders in this case. The Commission concludes that no recorded announcement of National Directory Assistance pricing is required at this time. However, the Staff's recommended bill credit policy should be adopted as discussed above.

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<sup>1</sup> Mr. Hrip testified that in the event that United and Centel decide to modify this policy, that the companies reserve the right to petition this Commission through written notice.

IT IS THEREFORE ORDERED THAT:

(1) Pursuant to United and Centel's Plan for Alternative Regulation, United and Centel's National Directory Assistance Service is hereby classified as Competitive.

(2) United and Centel's tariffs, filed January 13, 1999, for National Directory Assistance Service, are hereby approved, subject to the bill credit policy discussed above.

(3) There being nothing further to come before the Commission, this consolidated matter is dismissed from the docket and the record developed herein shall be placed in the file for ended causes.